

DOWNTOWN SAFETY

METRO NASHVILLE POLICE DEPARTMENT

- Non-Emergency: 615-862-8600
- The Entertainment District Unit is solely dedicated to patrolling the downtown core which experiences the highest volumes of visitors, including convention-goers.
- **Police substation** located on the first level of Friends in Low Places bar and restaurant, in partnership with Garth Brooks. The dedicated space serves as a place for officers to operate, ensuring a quicker response time and a more visible police presence in the entertainment district.
- The Central Police Precinct is conveniently located downtown across the street from the Music City Center. Local officers frequently park in the Music City Center garage, providing a reassuring presence for event attendees. The police force has extensive experience in managing events and festivals.

NASHVILLE DOWNTOWN PARTNERSHIP

- Clean & Safe Team improves the appearance of downtown streets and sidewalks, elevates the sense of security, and helps create an attractive and welcoming downtown environment.
- On foot or Segways, safety ambassadors keep an eye out for situations requiring police or emergency services and quickly communicate with the appropriate dispatchers.

NASHVILLE FIRE DEPARTMENT

- Nashville Fire uses ATVs in the downtown district to respond to emergencies more efficiently.
- Each vehicle is staffed by a paramedic and EMT and is also equipped with medic bags and other supplies.
- These ATVs are designed to help first responders get to those in need quicker during highly congested weekends or large events.



MUSIC CITY CENTER

The safety and well-being of team members, customers, business partners, and friends in the community is a top priority at Music City Center. Please view the [Event Planning Guide](#) for detailed information on any of the items listed below.

SECURITY

- MCC is a secure facility. The integrity of the exterior structure is maintained with bollards, barricades, natural bioswales, and planters. Access points, including entry and exit doors, are controlled from an on-site Security Command Center.
- MCC maintains 24-hour security for the building perimeter and parking garage with staff patrols and cameras strategically located throughout the interior and exterior of the building.
- For each event, MCC assigns a complimentary dedicated security manager.
- Clients are responsible for security within the exhibit hall, meeting rooms, and any other leased space, and minimum staffing is required for specific areas.
- To determine security requirements, each event is evaluated based on the nature of event, areas in use, and consideration of other clients.
- MCC offers customized security plans to meet the needs of any event.
- Outside the facility, MCC maintains an open and consistent line of communication with Metro Nashville Police Department's Central Precinct, located across the street from the building, to reduce or eliminate any potential event disruptions.

HANDWASHING/SANITIZING

- MCC has 248 restroom sinks throughout the facility that are equipped with touchless water and soap dispensers. All restrooms are also equipped with touchless paper towel dispensers for hand drying.
- MCC has 121 hand sanitizing stations, containing 70% isopropyl alcohol, strategically located throughout the facility for use when a sink is not available. Dispensers have been placed in key team member and guest locations, such as near entry points, escalators, elevators, ATMs, and other high traffic areas.

TOUCH-FREE FACILITY

- In addition to water, soap, and towel dispensers, MCC restroom lights and toilets are touch free. Elevators, ADA entry doors, and parking equipment also utilize touchless technology for hands-free access.

HVAC AND AIR QUALITY

- Low VOC paints and MERV 13 air filters (comparable to healthcare facilities) have been used since the facility's construction, making MCC indoor air quality one of the best.



SELF-AWARENESS SAFETY TIPS

The best way to stay safe is to be aware of your surroundings and to avoid situations in which you feel uncomfortable. Travel “smart” when you leave your venue.

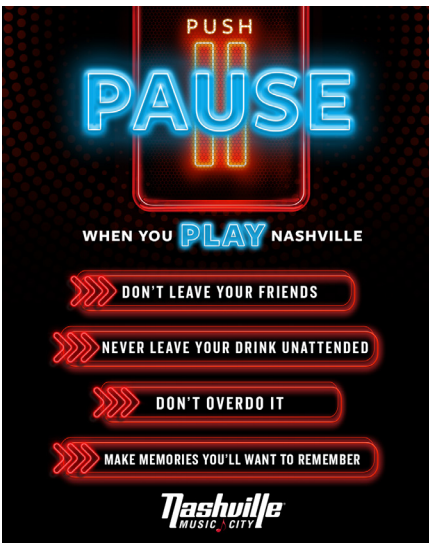
COMMUNITY PARTNERSHIPS

RED FROGS

- Dedicated downtown presence of Red Frogs volunteers, who provide positive crowd care, including free water, phone charging and other support on select weekend days.

SAFE BAR

- Key bar and security staff in many downtown establishments are trained in bystander intervention and awareness about alcohol’s role in sexual assault.
- Safe Bar helps create safe, welcoming and respectful environments for patrons and staff in places where alcohol is served.
- Safe Bar establishments are stocked with Safe Bar coasters that can detect drinks that have been drugged. Safe Bar is a program of the Sexual Assault Center.



PUSH PAUSE

- Push Pause reminds everyone to take proactive measures to enhance their safety while exploring the city, particularly high-volume nightlife areas.
- By increasing personal awareness, we can create a safer environment for everyone.
- Push Pause reminds everyone: Don’t leave your friends; Never leave your drinks unattended; Don’t overdo it. Drink responsibly; Make memories you’ll want to remember.

MEETING SAFETY

- Take off your badge when you leave the convention center.
- Avoid being distracted by your mobile phone, but make sure your phone is charged and never let strangers borrow it.
- Establish a “buddy” system with another meeting attendee and don’t go anywhere alone. Also, share schedules and check on each other periodically.
- Know your destination and the best way to reach it. Avoid shortcuts that take you into unoccupied and unlit areas.
- Carry bags, purses, and valuables in front of your body. Jackets with pockets provide a convenient alternative to reduce the chance for lost or stolen handbags.
- Be sure your laptop is in a secure place. Laptops are attractive and easy targets for thieves.
- If you see something, say something! Report suspicious activity to authorities.



TRAVEL SAFETY

- Be aware of your surroundings.
- If being followed, drive to hospital, fire-hall, 24-hr. market, police station.
- Travel in well lit areas.
- Travel with someone.
- Always lock doors immediately when entering vehicle.
- Be familiar with changing a flat tire...at a minimum have all the tools you’ll need.
- If possible, let someone know your route and ETA’s.
- If possible, don’t carry valuables or large amounts of cash...Credit Cards are best.

PARKING LOT SAFETY

- Be aware of your surroundings.
- PARKSMART: remove money and valuables, and lock doors.
- Do not leave passports in rental cars.
- Carry a cell phone.
- Ask for an escort to your auto.
- Have your keys ready in hand when returning to your vehicle.
- Mace is legal to carry in Tennessee, except for on aircraft.
- If you notice something suspicious, avoid the situation.

HOTEL/MOTEL SAFETY

- Never open the door to a stranger... always verify.
- Always keep your door locked.
- Be careful not to let your room number on the key be easily seen.
- Consider displaying your “do not disturb” sign on the door.
- Always be sure that the adjoining door is locked on your side.
- Never leave valuables inside your auto.
- If you have valuables, never leave them in the room, a hotel safe is a possibility.